

# Patient Medical Record

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Manager, Manager

23 mo F, DOB: Jan 1, 2021  
Account Number: 987986

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**Note:** There may be certain notes which are not made available as per your physician's discretion, please contact your physician's office to obtain those.

# **NORTHWEST FAMILY PHYSICIANS**

## **The Patient's Bill of Rights**

**Northwest Family Physicians is committed to providing excellent healthcare in an environment that recognizes the following rights:**

- To have impartial access to high quality care;
- To safe, considerate and respectful care, provided in a manner consistent with your beliefs;
- To expect that all communications and records pertaining to your care will be treated as confidential to the extent permitted by law;
- To request a consult or to refuse treatment;
- To receive complete information about diagnosis, treatment, and prognosis from the physician, in terms that are easily understood. If it is medically inadvisable to give such information to you, it will be given to a legally authorized representative;
- To have a representative to exercise these rights when the patient is unable to do so;
- To expect to be cared for by qualified personnel; and
- To expect that the organization will take reasonable steps to maintain a safe environment including the physical environment as well as any equipment used in connection with the patient.

## **The Patient's Responsibilities**

- To cooperate with the staff;
- To respect the physician's office schedule and provide a notice when canceling an appointment;
- To provide accurate and complete health care information;
- To indicate whether he/she understands the contemplated plan of medical and nursing management and the kind of compliance expected of him/her;
- To follow the treatment plan recommended by the doctor or staff; and
- To take responsibility for actions if he/she refuses treatment or does not comply with the plan of treatment.